

# SHIMURALI SACHINANDAN COLLEGE OF EDUCATION

(A TEACHER-TRAINING INSTITUTE, W.B. GOVT. AIDED, AFFILIATED TO BSAEU,  
RECOGNISED BY NCTE & ACCREDITED BY NAAC WITH GRADE- A)

P.O. SHIMURALI, DIST.- NADIA, W.B., PIN-741248

From : **Dr. Ahana Chakraborty**  
Principal / Secretary



Ph. : 03473351021  
E-mail : shimuralicollege@gmail.com

Ref. No. SSCE/ ...../.....

Date .....

## Student Satisfaction Survey (SSS) Analysis Report

Shimurali Sachinandan College of Education (SSCE) is committed to consistently enhancing our students' academic and infrastructure experiences. As part of our commitment to excellence, we performed the Student Satisfaction Survey (SSS) to get useful feedback from students on their experiences with teaching-learning processes, campus facilities, and the overall institutional environment.

### Survey Overview:

The Student Satisfaction Survey for the academic year 2018-2019 was issued to students in various semesters of the B.Ed program. The survey was conducted using a standardised questionnaire, which provided anonymity and encouraged honest responses.

A total of 162 students took part in the survey, offering feedback on critical topics such as teaching quality, institutional support, resources, and infrastructure.

### Key Areas of Evaluation:

The survey comprised several areas critical to the student experience, including:

1. Teaching Quality
2. Faculty Interaction and Support
3. Use of ICT and Modern Teaching Aids
4. Library and Learning Resources
5. Classroom Infrastructure and Ambiance
6. Availability of Co-curricular and Extra-curricular Activities
7. Accessibility of IT and Wi-Fi Facilities
8. Student Support Services
9. Institutional Infrastructure (Canteen, Hostel, Sports Facilities)
10. Overall Satisfaction with the Institution

# SHIMURALI SACHINANDAN COLLEGE OF EDUCATION

(A TEACHER-TRAINING INSTITUTE, W.B. GOVT. AIDED, AFFILIATED TO BSAEU,  
RECOGNISED BY NCTE & ACCREDITED BY NAAC WITH GRADE- A)

P.O. SHIMURALI, DIST.- NADIA, W.B., PIN-741248

From : **Dr. Ahana Chakraborty**  
Principal / Secretary



Ph. : 03473351021  
E-mail : shimuralicollege@gmail.com

Ref. No. SSCE/ ...../.....

Date .....

## Key Findings:

### 1. Teaching and Learning Quality:

- **85%** of students rated the quality of teaching as excellent, praising the faculty's dedication, subject expertise, and innovative teaching methodologies. Faculty members' accessibility and willingness to assist outside classroom hours were highly appreciated.
- **80%** of students acknowledged the effective use of ICT tools and online learning platforms, stating they enhanced their learning experience.

### 2. Infrastructure and Facilities:

- **90%** of students expressed satisfaction with the state-of-the-art digital library, equipped with RFID technology and the availability of e-books, e-journals, and audiovisual resources. The WebOPAC system's multilingual feature was particularly appreciated.
- **75%** of students highlighted the need for better Wi-Fi connectivity in some areas of the campus, though overall IT infrastructure was rated positively.
- **70%** of students were satisfied with the campus sports and recreational facilities, but some suggested adding more co-curricular and extra-curricular activities.

### 3. Support Services:

- **88%** of students appreciated the responsiveness of the administrative and student support staff, particularly in areas of library services, lab access, and the timely addressing of academic queries.
- Students found the regular organization of seminars and workshops helpful in building practical skills.

### 4. Overall Satisfaction:

- **92%** of students expressed high satisfaction with their overall experience at SSCE, citing the supportive academic environment and the institution's emphasis on holistic development.

# SHIMURALI SACHINANDAN COLLEGE OF EDUCATION

(A TEACHER-TRAINING INSTITUTE, W.B. GOVT. AIDED, AFFILIATED TO BSAEU,  
RECOGNISED BY NCTE & ACCREDITED BY NAAC WITH GRADE- A)

P.O. SHIMURALI, DIST.- NADIA, W.B., PIN-741248

From : **Dr. Ahana Chakraborty**  
Principal / Secretary



Ph. : 03473351021  
E-mail : shimuralicollege@gmail.com

Ref. No. SSCE/ ...../.....

Date .....

## Recommendations:

- **Wi-Fi Enhancement:** Students recommended expanding Wi-Fi coverage across more areas of the campus to facilitate uninterrupted access to online resources.
- **Extracurricular Activities:** Students suggested incorporating a wider range of extracurricular and co-curricular activities to further enhance overall student engagement.
- **Classroom Upgrades:** Some students mentioned the need for upgraded classroom seating arrangements to ensure greater comfort during long sessions.

## Conclusion:

The Student Satisfaction Survey results show that students at Shimurali Sachinandan College of Education are extremely happy with the teaching quality, learning materials, and support services provided. The few areas for improvement highlighted will be addressed to enhance the student experience. We appreciate the insightful insights shared by our students and will continue to strive to create a stimulating learning environment.

**Dr. Ahana Chakraborty**  
Principal  
Shimurali Sachinandan College  
of Education  
P.O.-Shimurali, Dist.- Nadia- Pin-741248, W.B.  
Ph. No.- 03473-225035

**Dr. Ahana Chakraborty**  
Principal, Shimurali Sachinandan College of Education  
Shimurali, Nadia, West Bengal - 741248

# SHIMURALI SACHINANDAN COLLEGE OF EDUCATION

(A TEACHER-TRAINING INSTITUTE, W.B. GOVT. AIDED, AFFILIATED TO BSAEU,  
RECOGNISED BY NCTE & ACCREDITED BY NAAC WITH GRADE- A)

P.O. SHIMURALI, DIST.- NADIA, W.B., PIN-741248

From : *Dr. Ahana Chakraborty*  
Principal / Secretary



Ph. : 03473351021  
E-mail : shimuralicollege@gmail.com

Ref. No. SSCE/ ...../.....

Date .....

## Student Satisfaction Survey (SSS) Questionnaire

1. How would you rate the overall quality of teaching at SSCE?
  - Excellent
  - Good
  - Satisfactory
  - Unsatisfactory
2. How effective is the use of ICT (Information and Communication Technology) in teaching?
  - Very effective
  - Effective
  - Neutral
  - Ineffective
3. How satisfied are you with the interaction and guidance provided by the faculty members?
  - Highly satisfied
  - Satisfied
  - Neutral
  - Dissatisfied
4. How satisfied are you with the accessibility and availability of learning resources in the library (e-books, e-journals, etc.)?
  - Highly satisfied
  - Satisfied
  - Neutral
  - Dissatisfied
5. How would you rate the overall infrastructure and facilities of the institution (classrooms, labs, and library)?
  - Excellent
  - Good
  - Satisfactory
  - Unsatisfactory
6. How would you rate the availability and reliability of Wi-Fi and IT facilities on campus?
  - Excellent
  - Good
  - Satisfactory
  - Unsatisfactory

# SHIMURALI SACHINANDAN COLLEGE OF EDUCATION

(A TEACHER-TRAINING INSTITUTE, W.B. GOVT. AIDED, AFFILIATED TO BSAEU,  
RECOGNISED BY NCTE & ACCREDITED BY NAAC WITH GRADE- A)

P.O. SHIMURALI, DIST.- NADIA, W.B., PIN-741248

From : **Dr. Ahana Chakraborty**  
Principal / Secretary



Ph. : 03473351021  
E-mail : shimuralicollege@gmail.com

Ref. No. SSCE/ ...../.....

Date .....

7. How satisfied are you with the support services provided by the administrative staff?
  - Highly satisfied
  - Satisfied
  - Neutral
  - Dissatisfied
8. How do you feel about the availability and quality of co-curricular and extra-curricular activities?
  - Highly satisfied
  - Satisfied
  - Neutral
  - Dissatisfied
9. How satisfied are you with the overall cleanliness and maintenance of the campus?
  - Highly satisfied
  - Satisfied
  - Neutral
  - Dissatisfied
10. How would you rate your overall satisfaction with your experience at SSCE?
  - Highly satisfied
  - Satisfied
  - Neutral
  - Dissatisfied

[This questionnaire is intended to collect extensive feedback from students about their experience at SSCE. The comments gathered will be used to influence institutional reforms, ensuring a higher level of education and services.]

*A. Chakraborty*

**Dr. Ahana Chakraborty**  
Principal  
Shimurali Sachinandan College  
of Education  
P.O.-Shimurali, Dist.- Nadia- Pin-741248, W.B.  
Ph. No.- 03473-225035

**Dr. Ahana Chakraborty**  
Principal, Shimurali Sachinandan College of Education  
Shimurali, Nadia, West Bengal - 741248